

Extreme Intuitive Insights

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About the Dashboard

Badges on page 4 Widgets on page 4

The Dashboard is the first page encountered after you log into ExtremeCloud Intuitive Insights. It consists of the following elements:

- Badges on page 4
- Widgets

Badges

There are four Badge elements:

- Online: Indicates the total number of online devices across all locations.
- Offline: Indicates the total number of offline devices across all locations.
- Active Analysis in Progress: Indicates the total number of devices running Roaming or Voice analysis.
- Battery level: Indicates the number of devices which require charging.

Widgets

There are six Widgets:

- Top 5 locations: Shows the top five deployment locations.
- Offline vs Online Devices: Contains pie charts that indicate the number of offline and online devices, per top five locations.
- Top Events
- Top Errors
- Events by location
- Change in % of warning



About Devices

Manage Devices on page 6

The **Devices** page displays the list of all onboarded devices. Use the **Search** field to search through all devices. Use the **Filter** option to filter the page contents based on:

- Device name
- Status: Hover over the symbol for more information about the status.
- Serial
- IP address
- MAC address
- Location

Save filters to reuse later as needed.

Device information displays as follows:

- By default:
 - Device Name
 - Status
 - Serial #
 - IP Address
 - MAC Address
 - Location
 - Battery
 - Model
- Via the column picker:
 - Host name
 - OS Version
 - NTP State
 - Make
 - IMEI #
 - SSID
 - WI Status: Status of Zebra Wireless Insights
 - UP time
 - Disk space
 - Agent version
 - GPS: The real (or *last known*) GPS coordinates of the device.

• SW Details

Manage Devices

Before You Begin

Select the Manage Devices tab or the Manage Device button on the Devices page.

About This Task

This page displays the same information as the **Devices** page, but with the option to add a device or apply some action.

Procedure

- 1. To add a device, see Add Devices on page 6.
- 2. To download the list of all devices in the **devices.csv** file, select **Action** > **Download**.
- 3. To delete selected devices on the page, select Action > Delete.
- 4. To run a Roaming or Voice analysis, see Run an Active Analysis on page 6.
- 5. To assign devices to a particular location, see Assign a Device to a Location on page 7.



Note You must first add a location.

Add Devices

Before You Begin

Select the Manage Devices tab or the Manage Device button on the Devices page.

About This Task

Use this task to add a new device.

Procedure

- 1. Select Add Device.
- 2. Select an onboard method.
 - a. For Manually, enter the serial number of the device.
 - b. To onboard multiple devices, select I have CSV File and upload the prepared CSV file.



Note

The file must only contain a single row of serial numbers.

Run an Active Analysis

Before You Begin

Select the Manage Devices tab or the Manage Device button on the Devices page.

About This Task

Use this task to run a **Roaming** or **Voice** analysis.

Procedure

- 1. Select Action > Run Active Analysis.
- 2. Select from the following options:
 - Schedule Analysis
 - **Disable/enable simulated data traffic** (for Roaming analysis only)
 - Define the destination
 - Web Response: Configure up to two URLs to test the reachability and performance of defined web servers.
- 3. Select **Stop Active Analysis** to immediately stop the active analysis on selected devices.

Assign a Device to a Location

Before You Begin

Add a location.

About This Task

Use this task to assign devices to locations.

Procedure

- 1. Select Manage Devices.
- 2. Select a device and select Assign Location.
- 3. Select a location **Alias** from the dropdown.
- 4. Select Save.



Manage Locations

Add a Location on page 8

You can view existing location add new ones, and assign them to devices. After you select the **Manage Locations** tab, a list of defined locations display.

- To add a location, see Add a Location on page 8.
- To assign a device to a location, see Assign a Device to a Location on page 7.

Add a Location

Before You Begin

Select the Manage Locations tab.

About This Task

You need to add network locations before you can assign one to a device

Procedure

- 1. Select Add Location.
- 2. In the **Alias** field, enter a name for this location.
- 3. Drag an image for that location into the box.
- 4. Enter the address of the location.
- 5. Enter a description of the location.

What to Do Next

Assign a device to the location.



About Events

This page shows the list of events throughout all locations for the last 24 hours (by default). The timeframe can be changed. There is a search bar to help navigate the page, with options to display only **Errors**, **Warnings** or **All Events**. The latter will also include events with severity indications.

The Filter option offers the ability to create a custom filter based on the following:

- Severity Contains
- Cause Contains
- Location Contains
- Device Name Contains

Filters can be saved for later reuse.